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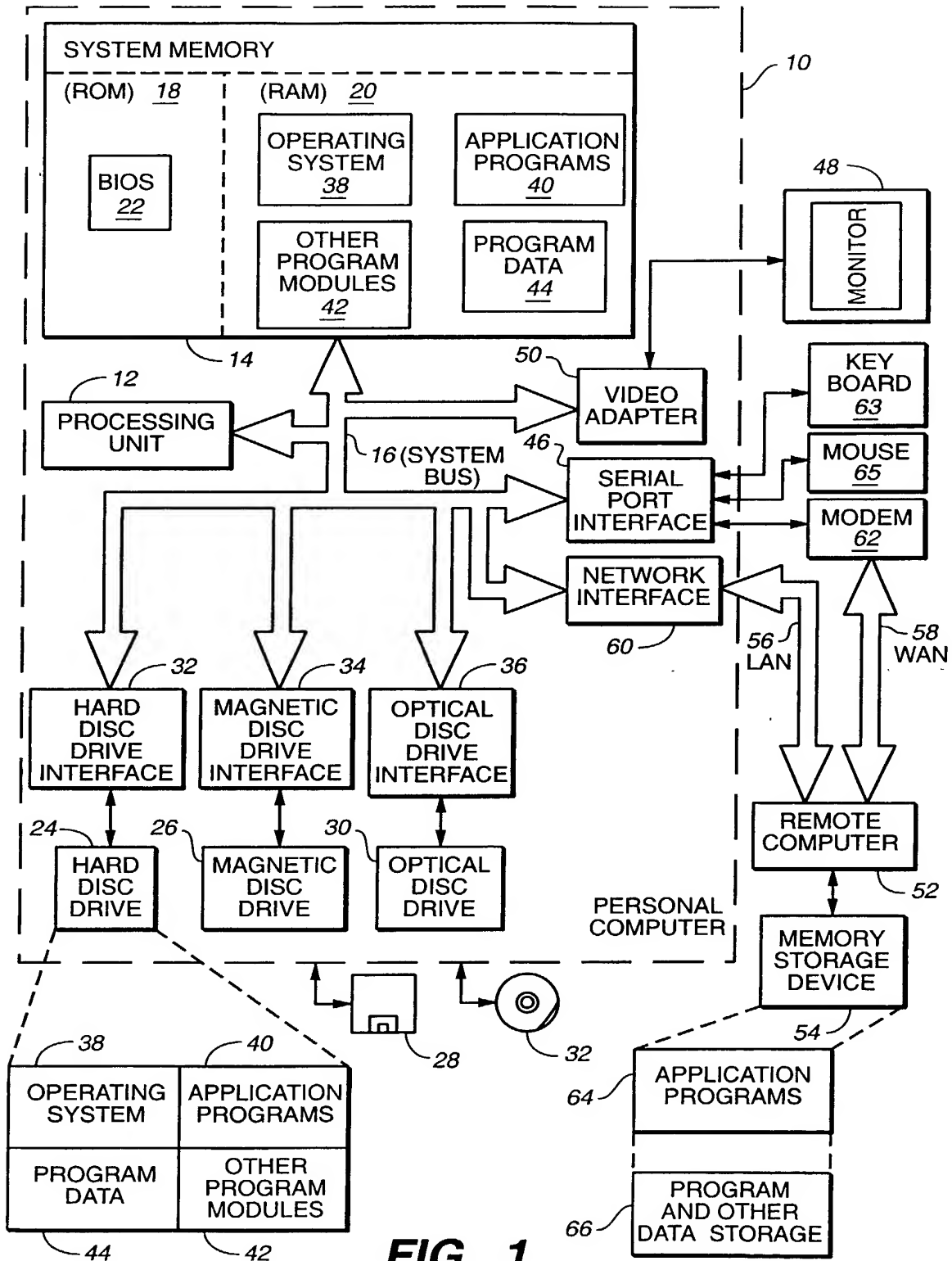
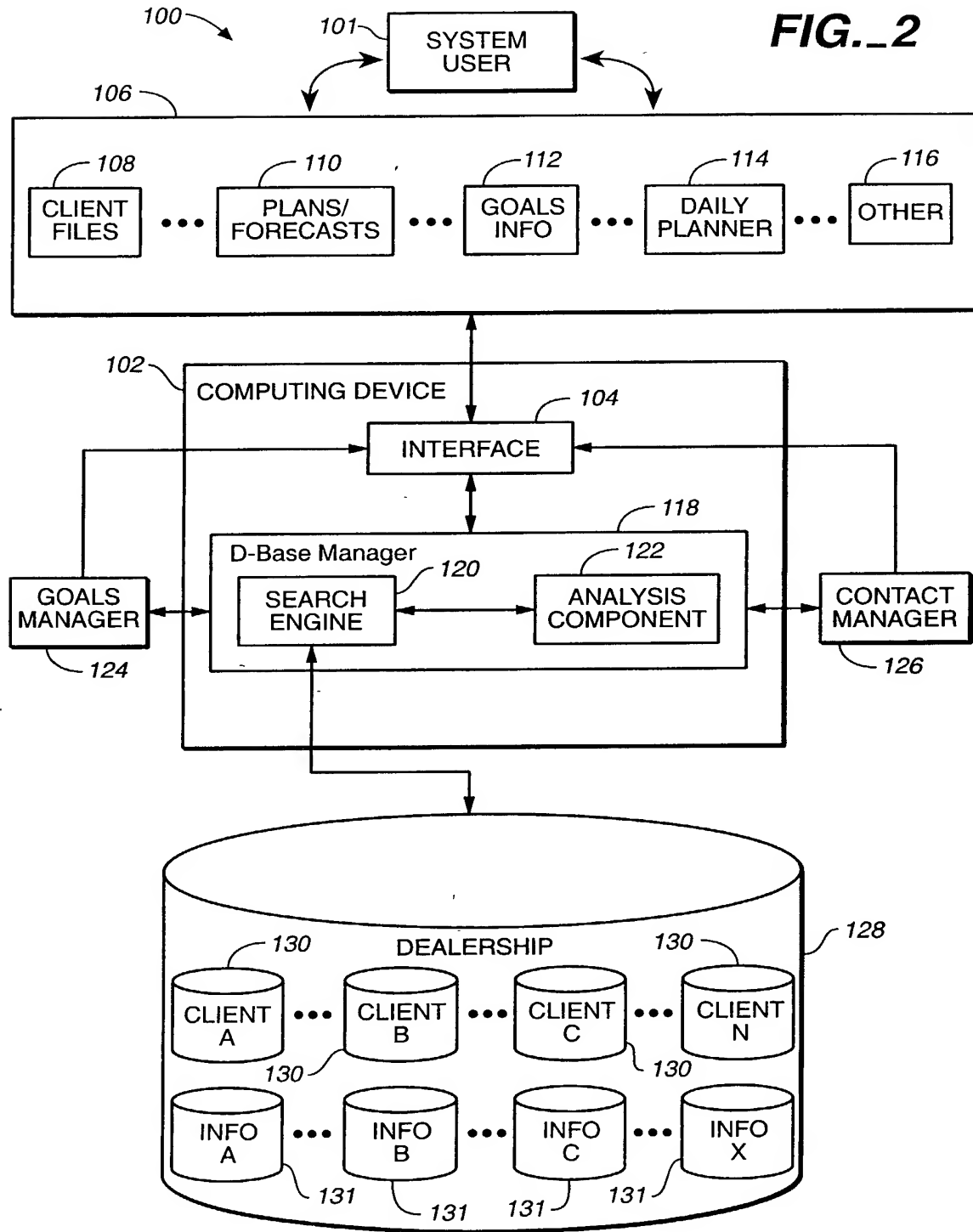


FIG. 2



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FIG. 3

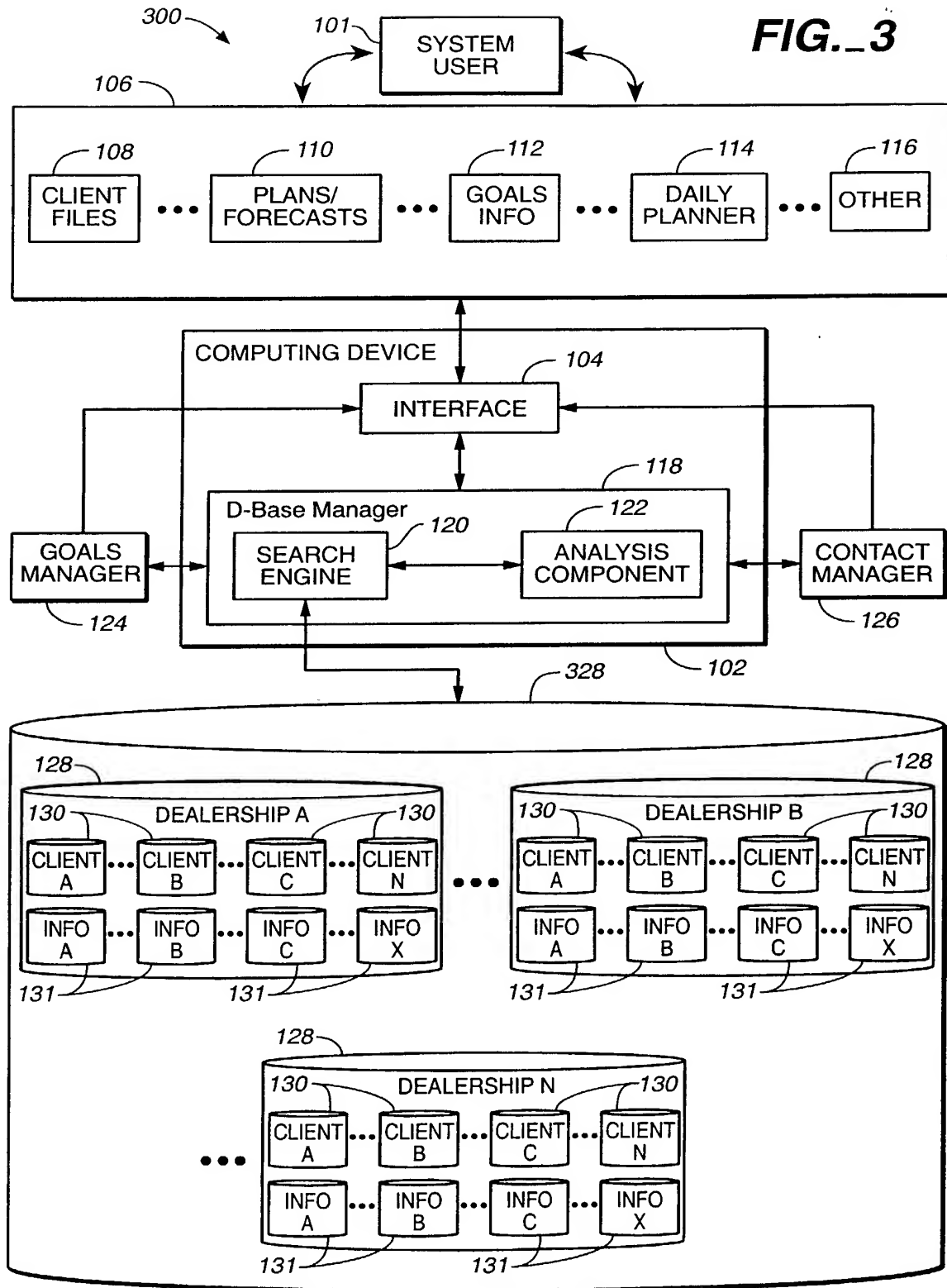
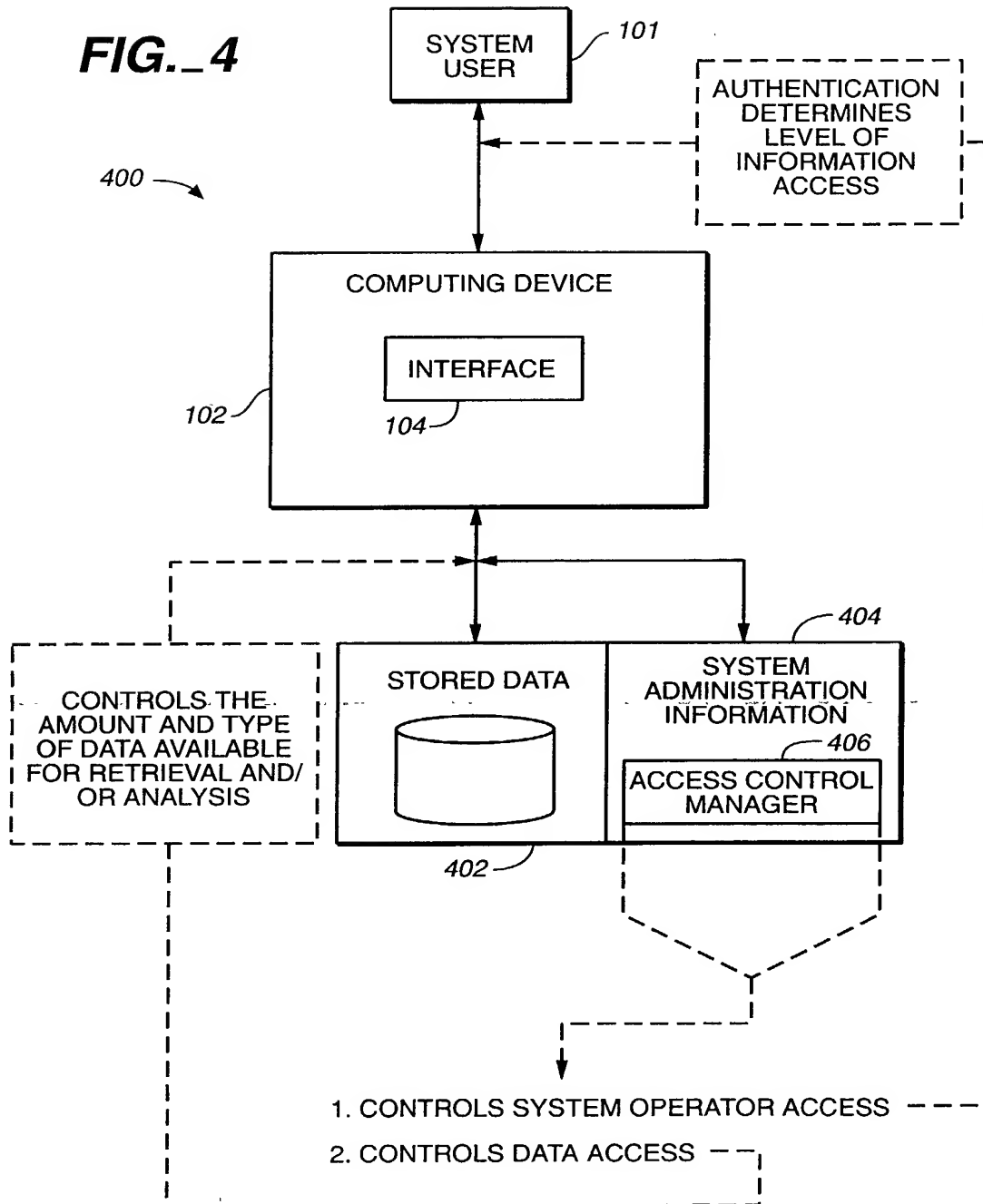


FIG. 4



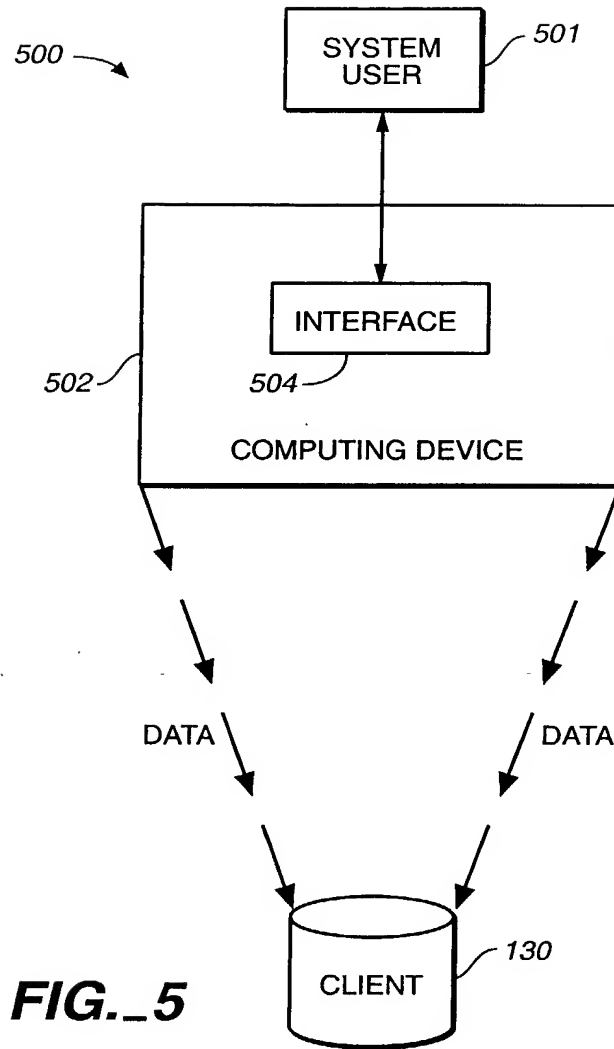
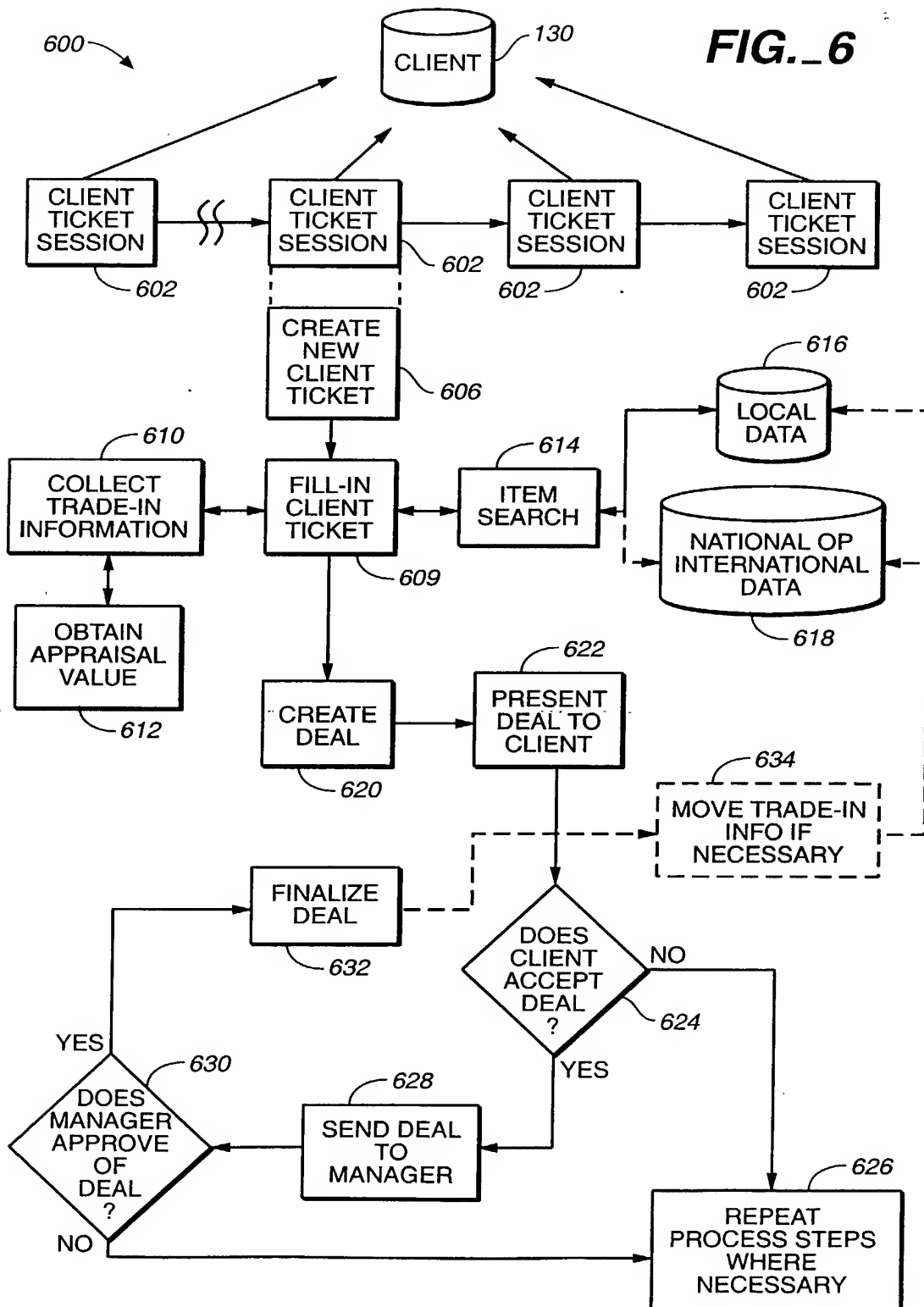


FIG._5

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FIG. 6



Client Ticket-Microsoft Internet Explorer

File Edit View Favorites Tools Help Send

Back Forward Stop Search History Favorites

Address http://www.autoclick.com/ClientTicketTools/ClientTicket.asp?ClientTicketID=1&ClientID=1 Links >>

SUPPORT | CONTACT US | HELP | LOGOUT

AUTOCCLICK.com Brad Kennan@Starter Dealership

Create a New: Find:

NEW CLIENT TICKET FOR

CLIENT INFORMATION - Search | Create New Client

NAVIGATE:

Home

Planner

Inbox

Clients

Inventory

Client Tickets

Deals

Sales Tools

Admin

Company:

First Name: William

Last Name: Kennan

Home Address:

E-Mail Address:

Work Phone:

Home Phone:

Fax:

Mobile:

Instructions:

Enter client information that you would like to search on and then click "Search" or you can simply create a new client by entering in the required, in Red, information and then clicking "Create New Client."

RECENT:

GREG & DEBBIE DENHOLM

DEAL #11174

QT #11202

DELBERT BECKER

BRAD BENTON

Done Internet

607

FIG.-7

Editing-Microsoft Internet Explorer

EDITING CLIENT - Save | Save and Close | Save and New | Close

608

Personal Information:

First Name:

Middle Name:

Last Name:

S.S. #:

Title:

Company:

Salesperson: (-Select A Salesperson-)

Status: <-Status->

BirthDate:

Anniversary:

Exclude from Mailings: ☒

Home Address: Copy to Mailing Address

Street:

City:

State:

Postal Code:

Mailing Address: Copy to Home Address

Street:

City:

State:

Postal Code:

Email Address:

Phone Numbers:

Home Phone: Extension: Best time to call: (-Select One-)

Work Phone: (-Select One-)

Fax: (-Select One-)

Mobile: (-Select One-)

Pager: (-Select One-)

Note:

Note: Only either a First or Last Name or Company Name are required.

FIG..8

Client Ticket-Microsoft Internet Explorer

File Edit View Favorites Tools Help [Send]

Back Forward Search Favorites History [Go] Links >>

Address http://www.autoclick.com/ClientTicketTools/ClientTicket.asp?ClientTicketID=10329&EmployeeID=5

SUPPORT | CONTACT US | HELP | LOGOUT

AUTOCLICK.com for Brad Kennan@Starter Dealership

Create a New: [Find:] [Go]

CLIENT TICKET #10329 FOR BRAD KENNAN [Go] [X] [?] [?]

⚠ This Client Ticket is over 24 hours old, and cannot be changed.

CLIENT TICKET INFORMATION View [General] [Extended Information]

Created On: 10/12/2000 10:40

Status: In: [] Out: [] Why did they contact us? -Edit What did they do? -Edit

Salesperson: [Salesperson,]

Type: [In Store]

Weather: [Sunny]

ITEMS INTERESTED-IN

Stock #	Year	Make	Model	Color	List Price	Age
[Remove] [] VT5353	1995	Chevrolet	Blazer		\$13800	1535 days
[Remove] [] VT5353	1995		PICK-UP 4WD		\$	1535 days

TRADE-INS

Stock #	Year	Make	Model	Color	ACV
[Remove] [] VV1236	1996	BMW	3-Series		\$12300

NOTE

Done [Internet]

NAVIGATE:

- Home
- Planner
- Inbox
- Clients
- Inventory
- Client Tickets
- Deals
- Sales Tools
- Admin

RECENT:

- DEAL #11396
- DEAL #11174
- CT #11202
- DELBERT BECKER
- BRAD BENTON

FIG.-9

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613

Creating New Item—Microsoft Internet Explorer

EDITING ITEM — Save | Save and New | Save and Close | Close

Source: <-Source-> Transmission Type: ☒ Automatic ☐ Standard

Status: <-Status-> Description:

Location: (-Select A Location-) Engine Type: ☒ Gas ☐ Diesel

Classification: (-Select A Classification-) Engine Size:

Stock Number: Condition: <-Condition->

Year: <-Year-> Mileage:

Make: <-Manufacturer-> Interior Color:

Model: Please select Manufacturer Exterior Color:

Model Code: Trim:

VIN Number:

PRICING INFORMATION — Save | Close

List Price: \$ Cost / ACV: \$

Markup: \$ Average Wholesale: No Values Set

Average Retail: No Values Set

FINANCING INFORMATION — Save | Close

Amount Financed: \$ Financing Type: (-Select A Type-)

Term: Months Payment: \$

Replacement Date: ☐ Rate: % Residual: %

Loan Pay-off: \$ Good Until: ☐ mm/dd/yyyy

Financing Note:

BOOK VALUES — Save | Close

Black Book:		NADA:	
Retail:	Wholesale:	Retail:	Wholesale:
Clean: \$ 0	0	Retail: \$ 0	
Average: \$ 0	0	Trade-In: \$	0
Rough: \$ 0	0	Loan Value: \$	0

Kelly Blue Book:

Retail: \$	Wholesale: \$
0	0

FIG. 10

Inventory-Microsoft Internet Explorer									
File	Edit	View	Favorites	Tools	Help	Send			
Back	Forward	Home	Search	Favorites	History				
Address		http://www.autoclick.com/itemTools/inventory.asp?inventoryView=&viewType=Inventory&EmployeeID=5&Stock							
Go		Links							

AUTOCCLICK.com FOR Brad Kennan@Starter Dealership									
Create a New: <input type="text"/> Find: <input type="text"/>									
VIEW <input checked="" type="radio"/> INVENTORY <input type="radio"/> LOCATES <input type="radio"/> DEALER TAGS									
(CLEAR) (SEARCH)									
Stock #	Year	Make	Model	Source	Status	Age			
<input type="text"/>	<- Year ->	<- Manufacturer ->	Please select Manufacturer	<- Source ->	Stock	Days			
[Edit] [Delete]	VV1236	1996	BMW	3Series	76	Stock			
[Edit] [Delete]	BM1402c	1995	Chevrolet	Suburban	146	Stock			
[Edit] [Delete]	lb78762	2000	Volkswagon	Cabriolet	195	Stock			
[Edit] [Delete]	l0463	2000	Chevrolet	C/K 1500	198	Stock			
[Edit] [Delete]	T0591	2000	Chevrolet	C/K 3500	205	Stock			
[Edit] [Delete]	S0623	2000	Oldsmobile	Intrigue	205	Stock			
[Edit] [Delete]	T0591	2000	Chevrolet	C/K 3500	205	Stock			
[Edit] [Delete]	bm2006	1996	Jeep	Wrangler	205	Stock			
[Edit] [Delete]	BM2000	2000	Chevrolet	Camaro	205	Stock			

VIEWING PAGE 1 OF 130 GO TO PAGE

FIG. 11

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621

Deal-Microsoft Internet Explorer

File Edit View Favorites Tools Help **Send**

Back Forward Stop Home Search Favorites History Print Print Preview Print Setup

Address <http://www.autoclick.com/DealTools/Deal.asp?DealID=11174&EmployeeID=5> Go Links >>

Inbox
Clients
Inventory
Client Tickets
Deals
Sales Tools
Admin

RECENT:
GREG & DEBBIE DENHOLM
DEAL #11174
CT #11202
DELBERT BECKER
BRAD BENTON

DEAL INFORMATION

Deal Created On 12/8/2000 At 13:22
 Deal Status: Active
 Comment:

ITEMS INTERESTED-IN

	Stock #	Year	Make	Model	Color	List Price	Age
<input checked="" type="radio"/> Edit	992	2000	BMW	7-series	black	\$64,000.00	211 days

WORKSHEET

Cost:	\$61,000.00	Total Cars and Accessones:	\$64,000.00
Mark-Up:	\$2,000.00	Total Trade-In or Discount:	\$1,000.00
Total:	\$63,000.00	Difference:	\$63,000.00
Accessories:		Administrative Fee:	\$0.00
Total Accessory Cost:	\$0.00	Service Contract:	\$0.00
Total Accessory List:	\$0.00	SUBTOTAL:	\$63,000.00
Total w/Accessories Cost:	\$63,000.00	Sales Tax: 5.75%	\$3,622.50
Total w/Accessories List:	\$64,000.00	Gas Guzzler Tax: 0.00%	\$0.00
Sub-Total ACV(s):	\$0.00	Luxury Tax / Other: 0.00%	\$0.00
Raise ACV:	\$0.00	TOTAL:	\$66,622.50
Total ACV:	\$0.00	Balance Owed on Trade:	\$0.00
Total w/Accessones Cost:	\$63,000.00	Deposit:	\$0.00
Trade Allowance:	\$0.00	Rebate:	\$0.00
Difference:	\$63,000.00	BALANCE DUE:	\$66,622.50

LEASE CO. LOGO

Done Internet

FIG. 12

623

Presentation Screen—Microsoft Internet Explorer

Vehicle Information

Location: Starter Dealership
 Year: 2000
 Make: BMW
 Model: 7-series
 Model Code: 74Oil
 VIN Number: 12345678901234567
 Mileage: 0
 Interior Color: black
 Exterior Color: black
 Trim: leather

No Graphic Available

Options:

Transmission: Automatic
 Speeds: 0
 Engine Type: Gas
 Engine Size: 6

Deal Information

List Price: \$64,000.00
 Trade Allowance / Discount: \$1,000.00

Difference: \$63,000.00

FIG. 13

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631

Finalize Deal—Microsoft Internet Explorer

FINALIZE THE DEAL — Cancel

FINANCING INFORMATION FOR SOLD VEHICLE [1992]

Financing:	Lease	Term:	36	Months			
Rate:	0	%	Residual:	0	%	Payment:	\$0.00
Replacement Date:							

DISTRIBUTE ACV DISCOUNT:

Total ACV Discount to Distribute:	\$0.00
Remaining to Distribute:	\$0.00

Finalize Deal

Note: To finalize the deal, edit the list prices for the trade-ins and complete the financing information about the item that is being sold. Then if you have any Additional ACV to distribute, make sure to distribute it to the appropriate trades and then click the FINALIZE DEAL Button.

FIG. 14

Dashboard-Microsoft Internet Explorer		File Edit View Favorites Tools Help [Send]	
Back Forward Stop Search History		Address http://www.autoclick.com/Dashboard.asp?EmployeeID=5	
SUPPORT CONTACT US HELP LOGOUT >>			

AUTOCCLICK.com		FOR Brad Kennan @ Starter Dealership	
NAVIGATE:		Create a New: [Icon] [Icon] [Icon] [Icon]	
[Home]	[Planner]	Find: []	
[Inbox]	[Clients]	MY HOME	
[Inventory]	[Client Tickets]	[Icon] MY HOME	
[Deals]	[Sales Tools]		
[Admin]			
RECENT:			
[GREG & DEBBIE DENHOLM]			
[DEAL #11174]			
[CT #11202]			
[DELBERT BECKER]			
[BRAD BENTON]			

CLIENTS ○ Active ○ Managed ○ All		E-Mail Address	
+ Dakan, Mike and Kayleen	swallace@columbus rr.com		
+ Deaver, Scott	swallace@columbus rr.com		
+ DENHOLM, GREG and DEBBIE	swallace@columbus rr.com		
+ Dent, Buck			
+ DROSTE, Cheryl	swallace@columbus rr.com		
+ DROSTE, Cheryl	swallace@columbus rr.com		
+ DUNKEL, GARY	swallace@columbus rr.com		
+ Dunlap, John And Kim	swallace@columbus rr.com		
+ Eversole, Bob	swallace@columbus rr.com		
+ ferguson, charles	swallace@columbus rr.com		
VIEWING PAGE 1 OF 9 GO TO PAGE [2]		[Next Page Icon]	

MY APPOINTMENTS	
Today	Test Appointment
13:00 - 13:30	
MY TASKS	
<input type="checkbox"/>	Test Task (12/27/2000,)

FIG. 15

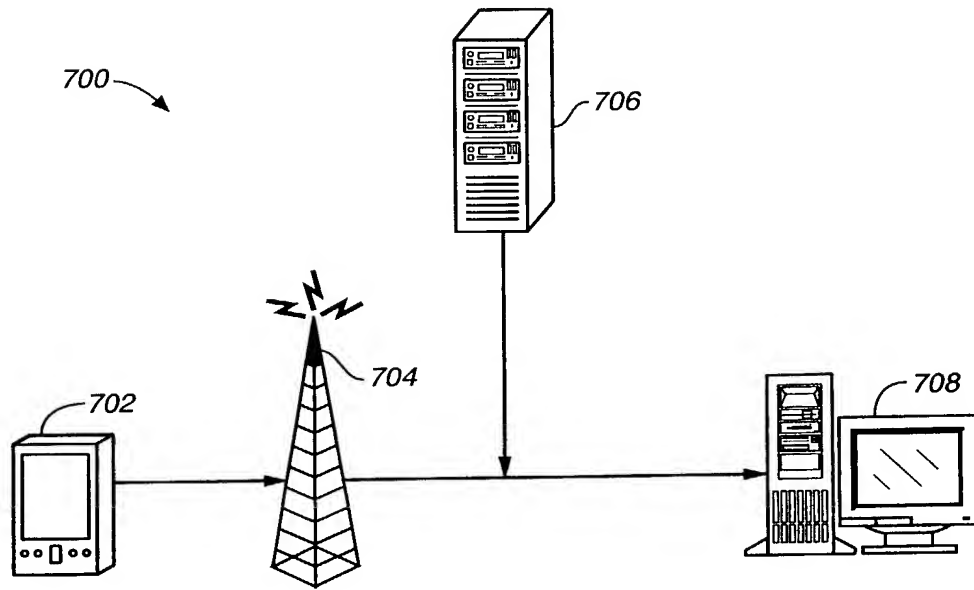


FIG. 16

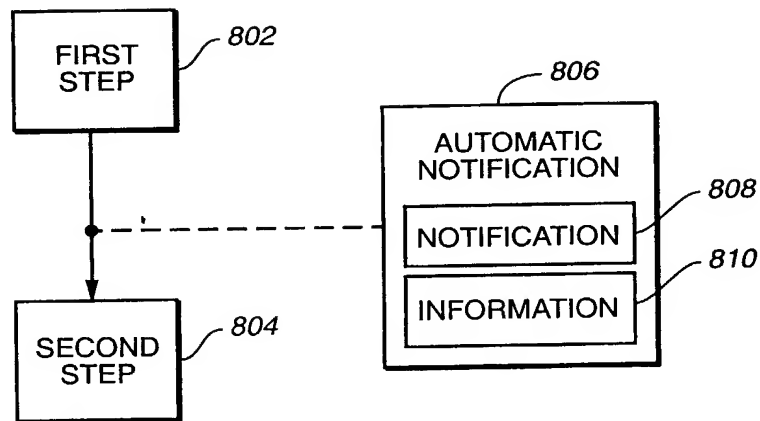


FIG. 17